

Managing HMOs & Advantage Plans

A Teleconference



January 24, 2012

Medicare Advantage/HMO billing can be a total nightmare. This session will walk agencies through the requirements of the contractor and how to successfully bill these payers. Details will include preauthorization requirements, contract requirements, as well as some specifics of billing requirements. In addition, this session will discuss the intermediary contracted to settle disputes between providers and PFFS plans. This session is a must for billers, administrators and any financial personnel.

Faculty * Melinda Gaboury - co-founder and Chief Executive Officer of Healthcare Provider Solutions, Inc. (HPS). Melinda Gaboury and Mark Cannon founded the company in April 2001 to provide financial, reimbursement, clinical and cost reporting services to the home health, hospice and rehabilitation therapy industries. Prior to that, Ms. Gaboury had extensive provider and consultative experience with provider agencies. She is a frequent national speaker on these issues!



Enjoy the convenience and cost-efficiency of a telephone workshop. There is **no travel time** involved and **no limit to the number of attendees from your agency** who may participate **at your site through one phone line**.

All you need to participate is a speaker telephone and a room large enough for your staff. It is a controlled, radio-like environment where you will gather your staff, dial a toll free number, state your verbal password and you're connected. You will also be able to participate in a Q&A portion. **The 90 minute teleconference will take place on 01-24-12 from 2:00 p.m. until 3:30 p.m. EST.** Due to the expense of using the teleconference hook-up, registrations may not be shared between agencies – the agency's registration covers the access of only one phone line into the teleconference. The handout will be emailed to you one week prior to the email address you provide.

The Association for Home and Hospice Care of North Carolina is an approved provider of continuing nursing education by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

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Nurse Contact Hours: One and one-half contact (1½) hours are available for this teleconference. A facilitator from each participating agency will be responsible for copying and distributing the materials, which will be attached to your confirmation, to the participants and ensuring that each participant requesting contact hours prints their name on the roster. Participants must remain on the teleconference until its conclusion. At the conclusion of the teleconference, the facilitator will be responsible for collecting the evaluations and rosters and returning them to this office. There must be an evaluation for each name on the roster. Certificates of completion will be **emailed** to each agency facilitator once the evaluations and rosters have been received.

Attendee Name: **(Please add credentials)** _____

Agency Name: _____

E-Mail Address: _____

Please print clearly as your confirmation will be sent to this email address!

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: () _____ FAX: () _____

AHHC Member – **Live Presentation \$169** **Live + DVD \$219** **DVD only \$169**

Payment My check (payable to AHHC) is enclosed in the amount of \$ _____

Visa MasterCard American Express Discover

Credit Card Number _____ **Exp. Date** _____ **Security code** _____

Name (as it appears on card) _____

Address (of cardholder) _____

Signature (required) _____

Registration must be received in writing and will not be accepted without payment

Two Easy Ways to Register! *By Mail:* (If paying by check or credit card) mail registration form with total registration fees to: AHHC, 3101 Industrial Drive, Suite 204, Raleigh, N.C., 27609

By Fax: (If paying by credit card) fax a copy of the registration form with the appropriate credit card information and signature to 919.848.2355. Our fax lines are open 24 hours a day.

Cancellation Policy: Fees will be refunded, or invoices will be adjusted, only if **written** notice of cancellation is received by AHHC two weeks prior to the workshop. In the event of cancellation, AHHC will retain, or charge, \$40 of the initial registration fee, per registrant, to cover administrative overhead. Once written cancellation is received, an AHHC staff member will review for approval. If your cancellation is approved, we will email back a signed and dated copy of the cancellation that your agency should retain on file in case of questions.

Please contact Richard Fowlkes **if you have any questions about registration at 919.848.3450.** Association for Home & Hospice Care of NC, 3101 Industrial Drive, Suite 204, Raleigh, NC 27609, 919.848.3450, fax 919.848.2355